CRITICAL INCIDENT MANAGEMENT
Lesson Plan
Instructor Guide
COURSE TITLE: Patrol Procedures and Operations

BLOCK: 5.5

DPS ACCREDITATION #: 

COURSE LEVEL: 100

INSTRUCTIONAL GOAL:
1. This course is designed to provide the participant with the knowledge of specific strategies and specific actions that, when taken, will allow easier control of a Critical Incident scene.

2. This course will allow each participant to actively be involved in the control and management of various types of scenarios, as the Incident Commander on scene.

INSTRUCTIONAL OBJECTIVES:
1. Define a “Critical Incident”.
2. List the five major categories of Critical Incidents.
3. List and describe the four “phases” of a Critical Incident.
4. Describe the characteristics of a Critical Incident during the Crisis Phase and how command and control shift as the incident progresses.
5. List the three major objectives of the first arriving officer/supervisor to an emergency scene.
6. Describe the characteristics of an incident that requires the transition to the Scene Management Phase.
7. Describe the characteristics that will require the transition to the Executive Management Phase and the possibility of opening an Emergency Operations Center.
8. Describe the important elements of the Termination Phase of a Critical Incident.
9. Describe and understand the type of “management style” required during the Crisis Phase of a Critical Incident.
10. List the 7 Critical Tasks to be accomplished during the Crisis Phase of a Critical Incident.
11. Demonstrate the ability to manage various types of Critical Incidents by applying the 7 Critical Tasks in simulated exercises.
12. List and describe the main components of the N.I.I.M.S. Incident Command System.

13. Define the term Unified Command and understand its importance in managing a Critical Incident.

INSTRUCTIONAL METHODS: CLASSROOM LECTURE
DISCUSSION
PRACTICAL EXERCISES

HANDOUTS:

COURSE DURATION: 8 HOUR

CURRICULUM REFERENCES:

SAFETY CONSIDERATION: NONE

EQUIPMENT, PERSONNEL, AND SUPPLIES NEEDED:
COMPUTER, AUDIO AND VISUAL AIDS; WHITEBOARD

TARGET AUDIENCE: NEW MEXICO LAW ENFORCEMENT CADETS AND RECRUITS

COURSE PREREQUISITES: NONE

INSTRUCTOR CERT.:  

INSTRUCTOR RATIO: 1 / 40

EVALUATION STRATEGY: NEW MEXICO LAW ENFORCEMENT CERTIFICATION EXAM

AUTHOR & ORIGINATION DATE:

REVISION / REVIEW DATE(S): July 10, 2014

REVISED / REVIEWED BY: NMLEA STAFF