

TITLE 10 PUBLIC SAFETY AND LAW ENFORCEMENT
CHAPTER 29 LAW ENFORCEMENT ACADEMY
PART 10 PUBLIC SAFETY TELECOMMUNICATOR MINIMUM STANDARDS OF TRAINING

10.29.10.1 ISSUING AGENCY: New Mexico Law Enforcement Academy - Training and Recruiting Division, Department of Public Safety, 4491 Cerrillos Road, Santa Fe, New Mexico 87505
[10-1-97; 10.29.10.1 NMAC - Rn, 10 NMAC 29.10.1, 7/1/01]

10.29.10.2 SCOPE: All applicants for certification as a public safety telecommunicator under the Public Safety Telecommunicator Training Act. The provisions of the Public Safety Telecommunicator Training Act do not apply to the emergency medical dispatchers certified or licensed by the New Mexico department of health pursuant to the EMS Act, Section 24-10B-4.F., NMSA 1978 when only dispatching emergency medical services
[10-1-97; 10.29.10.2 NMAC - Rn, 10 NMAC 29.10.2, 7/1/01; A, 01/01/04]

10.29.10.3 STATUTORY AUTHORITY: NMSA 1978, Section 29-7A-1 to 29-7A-7 (Repl. Pamp. 1994)
[10-1-97; 10.29.10.3 NMAC - Rn, 10 NMAC 29.10.3, 7/1/01]

10.29.10.4 DURATION: Permanent.
[10-1-97; 10.29.10.4 NMAC - Rn, 10 NMAC 29.10.4, 7/1/01]

10.29.10.5 EFFECTIVE DATE: October 1, 1997
[10-1-97; 10.29.10.5 NMAC - Rn, 10 NMAC 29.10.5, 7/1/01]

10.29.10.6 OBJECTIVE: The purpose of Part 10 is to establish the minimum standards for police radio dispatchers training programs.
[10-1-97; 10.29.10.6 NMAC - Rn, 10 NMAC 29.10.6, 7/1/01]

10.29.10.7 DEFINITIONS: [Reserved]

10.29.10.8 ~~[MINIMUM STANDARDS: PUBLIC SAFETY TELECOMMUNICATORS, EMERGENCY COMMUNICATORS AND TELECOMMUNICATOR TRAINING~~

~~**A. Block 1: National crime information center and New Mexico law enforcement telecommunications system;** 32 total block hours—This unit of instruction will explain and apply situations, policies and procedures, which govern use of national crime information center and New Mexico law enforcement telecommunications systems. This unit of instruction will also present and identify limits in the use of national crime information center and New Mexico law enforcement telecommunications systems information.~~

~~**B. Block 2: Introduction to New Mexico telecommunications;** 13 total block hours—This unit of instruction identifies the core background, principals and exceptions of being a public safety telecommunicator in New Mexico.~~

~~(1) role of the public safety telecommunicator; 2 hours~~

~~(2) interpersonal communications; 4 hours~~

~~(3) officer safety; 2 hours~~

~~(4) ethics; 2 hours~~

~~(5) stress management; 3 hours~~

~~**C. Block 3: Call handling process and procedures;** 19 total block hours—This unit of instruction will provide the student with an understanding of the elements of effective telephone/call handling communication.~~

~~(1) enhanced 911 systems; 1 hour~~

~~(2) call handling; 4 hours~~

~~(3) TDD; 2 hours~~

~~(4) medical call handling; 2 hours~~

~~(5) resources; 6 hours~~

~~(6) domestic violence; 4 hours~~

~~**D. Block 4: Principals of law and the legal process;** 12 total block hours—This unit of instruction will inform the student about law and its application to the functions of law enforcement system. This unit will also instruct the student in civil liability.~~

~~(1) civil law; 6 hours~~

~~_____ (2) criminal law; 6 hours~~

~~_____ **E. Block 5: Radio technology and guidelines;** 4 total block hours This unit of instruction will inform the students of basic radio concepts, federal communications center requirements and existing/new technology.~~

~~_____ (1) radio techniques; 3 hours~~

~~_____ (2) computer aided dispatch; 1 hour~~

~~_____ **F. Block 6: Scene management;** 13 total block hours This unit of instruction will prepare the telecommunicator to effectively assist in the management high risk incidents to a safe and successful conclusion.~~

~~_____ (1) fire dispatch; 1 hour~~

~~_____ (2) haz mat; 2 hours~~

~~_____ (3) critical incident management overview; 4 hours~~

~~_____ (4) critical incident stress debriefing; 1 hour~~

~~_____ (5) dealing with death and dying; 1 hour~~

~~_____ (6) suicide and hostage/kidnap incidents; 4 hours~~

~~_____ **G. Block 7: Human relations;** 5.5 total block hours This unit of instruction will provide the student with tools and techniques to be aware of persons not familiar with the public safety system, so they can be more effective in their duties.~~

~~_____ (1) cultural diversity; 1.5 hours~~

~~_____ (2) gang awareness; 2 hours~~

~~_____ (3) community policing; 2 hours~~

~~_____ **H. Block 8: Practical application activities;** 12 total block hours This unit is to allow the student to apply job related communications skills, tasks and knowledge in a simulated working environment.~~

~~_____ **I. Block 9: Academy administration;** 7.5 total block hours This unit is for administration of the basic public safety telecommunicator training program. This includes examinations and reviews, discretionary training time and graduations.~~

~~_____ **J. Block 10:** [Reserved]~~

~~_____ **K. Block 11: Emergency medical dispatch (optional);** 24 total block hours.~~

~~_____ (1) emergency medical dispatch; 24 hours~~

~~_____ (2) [Reserved]] **MINIMUM STANDARDS: PUBLIC SAFETY TELECOMMUNICATORS,**~~

~~**EMERGENCY COMMUNICATORS AND TELECOMMUNICATOR TRAINING:** The public safety telecommunicator (PST) certification course is a total of 132 hours of training in 12 units of instruction. There will be a total of 12 pre-academy distance learning applied training hours prior to the attendance of the PST academy, for a total of 120 contact training hours during the course.~~

~~**A. Unit 1: Introduction to New Mexico telecommunications;** 2.5 total unit hours - This unit of instruction will identify the core State requirements for public safety telecommunicator certification in New Mexico and provide the background or principles of being a professional telecommunicator in New Mexico.~~

~~_____ (1) New Mexico NMAC requirements for public safety telecommunicator; 1 hours~~

~~_____ (2) history of Emergency Communications; .5 hours~~

~~_____ (3) professionalization of public safety telecommunicators; .5 hours~~

~~_____ (4) survive & Thrive in the public safety telecommunications profession; .5 hours~~

~~**B. Unit 2: Call Receiving;** 14 total unit hours - This unit of instruction will provide the student with an understanding of the elements of effective interpersonal communication and effective call handling communications.~~

~~_____ (1) emergency link; .5 hours~~

~~_____ (2) courtesy purposefully; .5 hours~~

~~_____ (3) handling Emotions; .5 hours~~

~~_____ (4) call taking basics; 4 hours~~

~~_____ (5) how to assess calls; 2 hours~~

~~_____ (6) introduction to call types; 1 hour~~

~~_____ (7) writing a narrative and common abbreviations; 1 hour~~

~~_____ (8) speed writing skills development; 3 hours~~

~~_____ (9) updating a call; .5 hours~~

~~_____ (10) canceling a call; .5 hours~~

~~_____ (11) confidentiality; .5 hours~~

~~_____ (12) making promises to callers; .5 hours~~

~~_____ (13) keeping the callers on the line; .5 hours~~

- (14) 911 hang up; .5 hours
- (15) tdd/tty communications with the hearing impaired; 2 hours
- (16) safety and situational awareness in call taking; 1 hour
- (17) worst case scenarios; 1 hour
- (18) computer aided dispatch overview; 1 hour

C. Unit 3: Enhanced 911 Systems; 2 total unit hours

This unit of instruction will provide an overview of the enhanced 911 (E911) system history to date and terminology used in the public safety profession, wireless/VoIP 911, public marketing and education.

- (1) enhanced 911 history and terminology; 1 total hour
- (2) wireless/VoIP; .5 total hours
- (3) public marketing and education; .5 total hours

D. Unit 4: Principles of the law as a Public Safety Telecommunicator; 15.5 total unit hours

This unit of instruction will provide a basic understanding of the criminal justice systems at the municipal, county, state and federal levels and the telecommunicators role and responsibilities in the criminal justice system. This unit will also provide an overview of criminal offenses.

- (1) federal, state, municipal and county law enforcement agencies overview; 1.5 hours
- (2) the roll of the telecommunicator in the criminal justice system; .5 hours
- (3) what is a crime; .5 hours
- (4) violent crimes; 5 hours
- (5) property crimes; 3.5 hours
- (6) crime and punishment defined; 1 hour
- (7) miscellaneous crimes; 1 hour
- (8) traffic related crimes; 1 hour
- (9) units 1 through 4 academic testing and post test review; 1.5 hours

E. Unit 4A: Critical Incident Management (CIM) and Interdisciplinary Incident Command System (ICS); 19 total unit hours - This unit will cover CIM awareness and interdisciplinary ICS levels 100, 200 and 700, to include practical application in participating in CIM scenarios utilizing model simulator boards and critical incident stress debriefings.

- (1) CIM awareness; 4 hours
- (2) ICS 100, 200 and 700; 8 hours
- (3) hazardous materials awareness; 2 hours
- (4) CIM and ICS scenarios utilizing model simulator boards; 4 hours
- (5) critical incident stress debriefing; 1 hour

F. Unit 4B: High Performance Team Police Radio Communications; 22.5 total unit hours - This unit of instruction will expand the students knowledge of police communications as it narrows down the information gathered to specific law enforcement operations, and basic national crime information center (NCIC) operations to include the code of federal regulations 28 (CFR 28) and practical competencies of the 19 NCIC forms and there data requirements.

- (1) determining who to send; .5 hours
- (2) on view calls; .5 hours
- (3) police beats; .5 hours
- (4) dispatching the call and officer safety; 4 hours
- (5) police communications methods and techniques; 1 hour
- (6) law enforcement information and NCIC systems; 16 hours (8 hours in scenarios)

G. Unit 5: High Performance Team Fire Communications; 8.5 total unit hours - This unit of instruction will provide an overview of fire, fire suppression theories, safety and dispatching, fire apparatus and common fire operations terminology.

- (1) fire facts; .5 hours
- (2) structural fire suppression; 2 hours
- (3) wildfire suppression, jurisdictions and zones; 2 hours
- (4) fire fighter safety; .5 hours
- (5) fire call taking; 1.5 hours
- (6) fire radio; 1 hour
- (7) fire apparatus and terminology; 1 hour

H. Unit 6: High Performance Team Medical Communications; 9 total unit hours - This unit of instruction will provide an overview of emergency medical dispatch, medical and trauma signs and symptoms, safety and dispatching to include EMS apparatus and common terminology.

- (1) emergency medical services (EMS) overview; 1 hour
- (2) EMS personnel safety; .5 hours
- (3) medical and trauma signs and symptoms overview; 2 hours
- (4) EMS call taking; 2.5 hours
- (5) EMS radio; 1 hour
- (6) EMS apparatus and terminology; .5 hours
- (7) units 4A through 6 academic testing and post test review; 1.5 hours

I. Unit 7: Emergency Radio, Life Line to Responders; 4.5 total unit hours - This unit of instruction will provide information on the use of broadcast radio as a link to front line responders, including FCC requirements.

- (1) radio basics; 1 hour
- (2) enhanced development of radio techniques; .5 hours
- (3) time saving techniques; .5 hours
- (4) multiple casualty incidents; .5 hours
- (5) radio dispatch voice; 1.5 hours
- (6) FCC requirements and violations; .5 hours

J. Unit 8: Accountability, Responsibility and Liability for Telecommunicators; 5 total unit hours – This unit of instruction will provide an overview of civil litigation/liability, telecommunicator accountability and responsibilities, the need for continuous quality assurance and evaluations, the requirements to comply with organizational policies and the known areas of high risk as a telecommunicator.

- (1) facts and reality of law suits; .5 hours
- (2) accountability and responsibility; 1 hour
- (3) the need for quality assurance evaluations; 1.5 hours
- (4) the need for local organizational policies and procedure and their compliance; 1 hour

K. Unit 9: Crisis Intervention – Dangerous Opportunity; 7 total units hours – This unit of instruction will provide a telecommunicator with a core understanding on interacting with individuals with mental impairments or who may be or are in crisis. This unit of instruction while not statutorily required at this time will also comply with the lecture topics contained in 29-7c-7 NMSA 1978.

- (1) people in crisis to include; mental illness, developmental disability, posttraumatic stress disorder, dual diagnosis, autism, youth in crisis, traumatic brain injury and excited delirium; 3.5 hours
- (2) understand crisis situations; 1 hour
- (3) identifying a crisis; .5 hours
- (4) maintaining balance; .5 hours
- (5) crisis bill of rights; .5 hours
- (6) rules for crisis listening; 1 hour

L. Unit 10: 911 Stress Management for Wellness; 3.5 total unit hours – This unit of instruction will focus on the mental, emotional and physical wellness or readiness of the telecommunicator.

- (1) toxic stress in emergency communications; .5 hours
- (2) critical incident stress; .5 hours
- (3) victimization and stress; .5 hours
- (4) physical wellness; .5 hours
- (5) units 7 through 10 academic testing and post test review; 1.5 hours

M. Unit 11: Practical Application of core abilities; 8 total unit hours – This unit of instruction will provide an opportunity for a telecommunicator to participate in realistic scenarios using dispatch simulators to handle call taking, radio traffic and computer aided dispatch programs or manual call logs and NCIC traffic. Scripted scenarios encompassing the listed telecommunicator's customer base will be utilized throughout the PST academy to apply theoretical knowledge in realistic scenarios. The telecommunicator will receive progressive practical training in and demonstrate the ability to correctly and effectively handle law enforcement, EMS, fire/rescue, emergency managers, elected officials, public works/utilities, animal control and other stake holders, in radio traffic and phone calls while maintaining appropriate documentation and professionalism.

N. Unit 12: PST Academy administrative time; 5 total unit hours – This unit of instruction will include introductions, student handbook overview, academy expectations overview, administering the public safety telecommunicator certification examination and graduation ceremonies.

[5-24-81...3-16-95; 10-1-97; 10.29.10.8 NMAC - Rn & A, 10 NMAC 29.9.10.8, 7/1/01; A, 01/01/04; A, x/x/12]

10.29.10.9 STUDENT HANDBOOK, PROCEDURES, AND REGULATIONS: Due to the need to insure that students attending the New Mexico law enforcement academy comply with rules and regulations, the director of the New Mexico law enforcement academy is hereby instructed to prepare a handbook covering student rules and regulations, policies and procedures. Such handbook shall be updated as necessary and when applicable, changes shall be reported to the New Mexico law enforcement academy board at their next regularly scheduled meeting. [6-1-99; 10.29.10.9 NMAC - Rn, 10 NMAC 29.10.9, 7/1/01; 10.29.10.9 NMAC - N, 01/01/04]

10.29.10.10 PUBLIC SAFETY TELECOMMUNICATOR REGISTRY REPORTING AND APPLICATIONS FOR ADMISSION/CERTIFICATION

A. Reporting requirements

(1) Employment, termination, or upon receipt of notice of conviction of any felony charge or violation of any federal or state law or local ordinance relating to aggravated assault, theft, driving while intoxicated, controlled substances or other crime involving moral turpitude of all telecommunicator in the state of New Mexico must be reported to the department of public safety training and recruiting division within 30 days of such action.

(2) Required reporting forms shall be established by the director of the department of public safety training and recruiting division.

(3) All public safety agencies who do not comply with the requirement of submitting to the department of public safety training and recruiting division status reports on their employees will not be eligible for training funds or attendance at basic and/or in-service/advanced training classes until the registry is made current. Repeated failures to maintain the registry shall result in a period of suspension of training eligibility to be set by the director of the department of public safety training and recruiting division.

B. Application requirements

(1) An applicant for training or for certification, or his / her department, must submit the initial application for admission/certification and all necessary paperwork within 30 days of the initial hire date for said applicant.

(2) Non-compliance with the 30 day application requirement will result in assignment to class after completion of all other requirements herein on a space available basis only -- no special consideration will be given the applicant and the applicant must have his / her appointment suspended if he / she exceeds one year from initial hire date.

(3) No applicant shall be admitted to the department of public safety training and recruiting division after one year of initial hire date unless the applicant and his chief, sheriff, or agency head certify:

(a) that he / she was suspended from duty as a telecommunicator; and

(b) that the department will reinstate the telecommunicator based upon his / her successful completion of the basic training course and certification by the New Mexico law enforcement academy board.

(4) The department of public safety training and recruiting division shall be notified of any change in the medical or psychological condition of an applicant prior to his / her admission or certification.

(5) Applicants who falsify any information on their application for admission or certification will not be considered for admission or certification.

[10.29.10.10 NMAC - N, 01/01/04]

10.29.10.11 FINGERPRINT CLEARANCE FOR ADMISSION/CERTIFICATION - Due to the fact that the department of public safety training and recruiting division is not recognized by federal regulations as a duly authorized law enforcement agency and therefore cannot be issued an "ORI" to send or receive fingerprint clearances through the federal bureau of investigation, the previous procedures established by the law enforcement academy are repealed and are replaced by the following procedures:

A. All New Mexico public safety telecommunicator applicants for certification must receive a fingerprint clearance from the department of public safety technical and emergency support division and the federal bureau of investigation. No telecommunicator applying for telecommunicator certification is allowed to receive an original appointment on a permanent basis in New Mexico if the telecommunicator has been convicted of or pled guilty to or entered a plea of nolo contendere to any felony charge or, within the three-year period immediately preceding their application, to any violation of any federal or state law or local ordinance relating to aggravated assault, theft, driving while intoxicated, controlled substances or other crime involving moral turpitude and have not

been released or discharged under dishonorable conditions from any of the armed forces of the United States, NMSA 1978, Section 29-7C-3.

B. One set (2 cards) of telecommunicator applicant fingerprint cards will be thoroughly completed by the hiring public safety agency and forwarded to the department of public safety technical and emergency support division. The department of public safety technical and emergency support division will use one fingerprint card for a records check with their agency and will forward the card back to the hiring agency and will forward the second completed card to the federal bureau of investigation identification section for a records check. The department of public safety technical and emergency support division will not log in the fingerprint cards received from the various law enforcement agencies and will not accept inquiries on the status of the fingerprint clearance either for department of public safety technical and emergency support division or the federal bureau of investigation. Department of public safety technical and emergency support division will forward applicant fingerprint requests to the federal bureau of investigation within three days upon receipt of the cards. Incomplete fingerprint cards or cards not properly completed will be returned by the department of public safety technical and emergency support division to the requesting agency.

C. All fingerprint clearances will be forwarded from department of public safety technical and emergency support division and the federal bureau of investigation back to the initiating agency. If the "ORI" label on the fingerprint card is different than that of the hiring agency, the hiring agency requesting the clearance must print their agency's address below the address located on the fingerprint card.

D. Upon receipt of clearance from both the department of public safety technical and emergency support division and the federal bureau of investigation, "no record", the hiring agency will be required to complete NMLEA Form LEA-5, certified by the department head's signature, and forward this form to the department of public safety training and recruiting division stating that the telecommunicator is in compliance with NMSA 1978, Section 29-7C-3.

E. Upon receipt of information from the department of public safety technical and emergency support division and the federal bureau of investigation that the applicant for certification has a criminal conviction for a felony crime or crime involving moral turpitude it will be the agency's responsibility to terminate the telecommunicator. If there is not adequate information, i.e., no disposition, listed on the "rap sheet" it is the agency's responsibility to determine the disposition of the case prior to requesting certification of the telecommunicator and certifying that the telecommunicator has no record of arrest under the provisions of the Public Safety Telecommunicator Training Act. In situations in which the agency is unable to determine the disposition of an arrest/conviction, the agency should consult the attorney general's office for assistance. For guidance in determining whether misdemeanor convictions are crimes specifically involving moral turpitude, departments should request the assistance of the attorney general's office.

F. No telecommunicator may be certified through the department of public safety training and recruiting division who has been convicted of or pled guilty to or entered a plea of nolo contendere to any felony charge or, within the three-year period immediately preceding their application, to any violation of any federal or state law or local ordinance relating to aggravated assault, theft, driving while intoxicated, controlled substances or other crime involving moral turpitude and have not been released or discharged under any other than an honorable discharge from any of the armed forces of the United States. Any department head certifying that an officer has "no arrest" for the above and information to the contrary is received by the department of public safety training and recruiting division or the attorney general's office, decertification procedures will be immediately initiated and the public safety agency's chief/sheriff or department head notified as well as the attorney general's office and the New Mexico law enforcement academy board.

[10.29.10.11 NMAC - N, 01/01/04]

10.29.10.12 TEMPORARY AND/OR EMERGENCY CERTIFICATION

A. Procedure

(1) The director may, in his / her discretion, grant a temporary certification in order to avoid hardships or prevent conflicts within a department arising solely from technical non compliance with academy board rules.

(2) Said temporary certificate shall be granted only for good cause, proved to the satisfaction of the director, and shall be granted only to persons who have met the minimum standards of training prescribed by the board as well as all other state requirements.

(3) Grounds for granting such temporary certification shall include, but not be limited to the following: a person qualifying for certification by waiver during a period between board meetings.

(4) A temporary certification must be approved and made permanent no later than the next scheduled board meeting.

(5) In the event said certification is not approved and made permanent by the board, the certification shall expire and be of no further force or effect whatsoever.

B. [Reserved]

[10.29.10.12 NMAC - N, 01/01/04]

10.29.10.13 RENEWAL OF CERTIFICATION AFTER ABSENCE

A. Break in telecommunicator employment

(1) In the event a certified telecommunicator in the state of New Mexico leaves his position for any reason and is not employed as a telecommunicator for a period of more than two (2) years, but less than four (4) years, such telecommunicator will be considered to be decertified, and will be required to meet all current certification requirements of the New Mexico law enforcement academy and successfully complete the certification by waiver of previous training program conducted by the New Mexico law enforcement academy.

(2) In the event a certified telecommunicator in the state of New Mexico leaves his / her position for any reason and is not employed as a telecommunicator for a period in excess of four (4) years, such telecommunicator will be considered to be decertified and will be required to meet all current certification requirements and successfully complete the basic public safety telecommunicator training program.

(3) Those persons who hold a valid New Mexico public safety telecommunicator certification and are employed in an administrative capacity as a telecommunicator educator or trainer shall not be deemed to have left their position in law enforcement and shall not be required to reapply for certification as specified herein.

(4) The director of the New Mexico law enforcement academy shall have the authority to determine those positions as administrators or trainers that meet the requirements of Paragraph 3 of Subsection A of 10.29.10.12 NMAC above.

B. Minimum allowable employment for a break in service - An telecommunicator must show proof of having worked a minimum of six (6) consecutive months during a break in service of two (2) or less years as a telecommunicator for a recognized public safety agency of this or another state to retain their certification.

[10.29.10.13 NMAC - N, 01/01/04]

10.29.10.14 PUBLIC SAFETY TELECOMMUNICATOR CERTIFICATION EXAMINATION; TIME LIMITATIONS

A. Students who successfully complete a New Mexico law enforcement academy public safety telecommunicator training program will be allowed to take the public safety telecommunicator certification examination. Only those students who have successfully completed all requirements under the minimum standards of training, as determined by the director of the department of public safety training and recruiting division, will be administered the public safety telecommunicator certification examination.

B. Students will be allowed two (2) opportunities in which to pass the public safety telecommunicator certification examination within one year from the date of completion of a New Mexico law enforcement academy public safety telecommunicator training program. Students who fail the test two (2) times will be required to re-enroll and successfully complete the New Mexico law enforcement academy's public safety telecommunicator training program. Students will not be allowed to attend a regional/satellite program.

C. Students who achieve a passing score on the public safety telecommunicator certification examination will be allowed one year from the date of the test in which to be eligible for certification. Certification can be granted only when the eligible student is hired by a recognized New Mexico law enforcement agency in a telecommunicator position.

D. If a student secures a public safety telecommunicator position between one and three years from the date of successful completion of the public safety telecommunicator certification examination, the student will be required to apply for certification by waiver of previous training. This determination is conducted by the department of public safety training and recruiting division staff, and approved by the director.

E. If a student secures a public safety telecommunicator position after three (3) years from the completion of the public safety telecommunicator certification examination, they will be required to attend and successfully complete another public safety telecommunicator training program certified by the New Mexico law enforcement academy board.

F. Students who have successfully completed a New Mexico law enforcement academy public safety telecommunicator training program and passed the public safety telecommunicator certification examination will be

provided a letter from the director of the department of public safety training and recruiting division attesting to the student's eligibility for certification as a public safety telecommunicator in New Mexico.

G. When all paperwork is completed to the satisfaction of the director of the department of public safety training and recruiting division for any student requesting certification by successful completion of a New Mexico law enforcement academy public safety telecommunicator program, or any other previous comparable training, the request will be submitted to the New Mexico law enforcement academy board for final approval and award of certification under NMSA 1978, Section 29-7-1 et. al., (Repl. Pamp. 1997).

[10.29.10.14 NMAC - Rn & A, 10.29.10.9 NMAC, 01/01/04]

10.29.10.15 CONTINUATION OF CERTIFICATION AFTER SEPARATION

A. Eligibility: In the event a New Mexico certified telecommunicator, with five years or more of certified telecommunicator employment, leaves his / her position in good standing; he / she will be eligible to continue his New Mexico certification status provided he/ she complies with the procedures outlined below.

B. Procedure:

(1) Every eligible telecommunicator separating from commissioned law enforcement service may continue their New Mexico certification by successfully completing each year and approved ten hour in-service training program offered by the academy. This program will comply with the provisions of 10.29.7 NMAC In-Service Training Requirements.

(2) The telecommunicator must successfully complete the first approved training program within two years of separation and then once each year during the calendar year in subsequent years.

(3) The requirements of 10.29.10.13 Renewal of Certification After Absence will apply to those telecommunicators not in compliance with the provisions of this section.

[10.29.10.15 NMAC - N, 01/01/04]

HISTORY OF 10.29.10 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the State Records Center and Archives under: NMLEA Rule #29, 1981 Police Radio Dispatcher Minimum Standards Of Training, filed 4-24-81; NMLEA Rule #29, Police Radio Dispatcher Minimum Standards Of Training, filed 1-28-82; NMLEA Rule #29, Police Radio Dispatcher Minimum Standards Of Training, filed 8-14-85; Rule #29, Police Radio Dispatcher Minimum Standards Of Training, filed 9-30-85; NMLEA Rule #29, Police Radio Dispatcher Minimum Standards Of Training, filed 4-29-86; NMLEA Rule #E1, Police Radio Dispatcher Minimum Standards Of Training, filed 3-10-89; NMLEA Rule #E1, Police Radio Dispatcher Minimum Standards Of Training, filed 6-20-90; NMLEA Rule #E1, Minimum Standards: Police Radio Dispatcher, Emergency Communicators And Dispatcher Training, filed 2-16-95.

History of Repealed Material: [RESERVED]